



Educational Contact Hours Certificate  
 Extended Educational Program  
**Central Florida Chapter 2017 Education Day**

Member Name \_\_\_\_\_

Chapter CFC \_\_\_\_\_ Date(s) of Program July 20, 2017 \_\_\_\_\_

Name of Session/Topic	Contact Hour(s)
Brett Kolmetz--Rates, Dates, Stay Patterns – A Guide to Understanding Why Rates Vary	1
Rob Coffman, CGMP—Ethics and Judgement in Your Everyday Professional Life	1
Kay Tappan--Communicating Visually in the Hospitality Industry	1
CFC Panelists—Meeting Hacks from NEC 2017	1
<b>Total Contact Hours Earned</b>	<b>4</b>

*Gailand K. Huddy*

**Education and Training Consultant**

*Michelle A. Milligan, CGMP*

**National President**

Program Chair Signature

*Virginia Hessele*